



EFFECTIVE AUGUST 5, 2019

Shore Line East Service Information

For information on ADA access, call: 1-877-CTrides (1-877-287-4337)

TRAIN LEGEND AMTK* = Amtrak MNR = Metro-North SLE = Shore Line East

MONDAY-FRIDAY / LUNES A VERNES

Westbound / Oeste to New Haven

TRAVEL ADVISORY

Note: Only Shore Line East Multi-Ride Tickets are accepted on Amtrak trains. Greenwich Notice: Connecting service via another Metro-North train to or from this station. Consult the Metro-North New Haven Line schedule or call CTrides.

Shore Line East Westbound / Oeste to New Haven. Table with columns for destinations (New London, Old Saybrook, Westbrook, Clinton, Madison, Guilford, Branford, New Haven State Street, NEW HAVEN Union Station) and arrival/departure times for various train services (SLE, AMTK, MNR).

Eastbound / Este to New London

Shore Line East Eastbound / Este to New London. Table with columns for destinations (NY Grand Central Terminal, Greenwich, Stamford, South Norwalk, BRIDGEPORT, Stratford, Milford, West Haven, NEW HAVEN Union Station) and arrival/departure times for various train services (MNR, SLE, AMTK, SPECIAL).

Use the Weekend and Holiday Schedule for the following holiday: September 2, 2019. SLE 1642, SLE 1685, SLE 1634, MNR 3534, MNR 3536, MNR 3540, MNR 3542, MNR 3568, MNR 3585 will operate on August 30 ONLY. MNR 1560, MNR 1568, MNR 1572, SLE 1640 will NOT operate on August 30.

WEEKENDS / FINES DE SEMANA

Westbound / Oeste to New Haven

Shore Line East Westbound / Oeste to New Haven. Table with columns for destinations (NEW HAVEN Union Station, New Haven State Street, Branford, Guilford, Madison, Clinton, Westbrook, Old Saybrook, NEW LONDON) and arrival/departure times for various train services (SLE, AMTK, MNR).

Eastbound / Este to New London

Shore Line East Eastbound / Este to New London. Table with columns for destinations (NEW HAVEN Union Station, New Haven State Street, Branford, Guilford, Madison, Clinton, Westbrook, Old Saybrook, NEW LONDON) and arrival/departure times for various train services (SLE, AMTK, MNR).

Ticket Types & Policies

Any ticket may be used on any CT Rail Shore Line East train between New Haven, CT, and New Haven, CT, including intermediate stations. Ticket Vending Machines (TVMs): CT Rail Shore Line East and discounted One-Way tickets can be purchased at the CT Rail TVMs in New Haven Union Station and State Street Station. One-Ways: One-Way tickets are sold on board trains (cash only) and are also available at the New Haven Union Station, Old Saybrook, and New London Amtrak ticket windows as well as New Haven Union Station and State Street Station TVMs.

Advisory

Bicycles: Bicycles are permitted on board SLE trains operating between New Haven and New London, CT, including intermediate stations only. Service Disruptions: Should we experience a disruption that will cause delays and/or cancellation of CT Rail Shore Line East trains, every effort will be made to advise passengers by means of station public address announcements, text and email alerts, and twitter alerts. Weekends & Holidays: The CT Rail Shore Line East Weekend Schedule will be in effect for Saturdays, Sundays and the following holidays: September 2, 2019.

Tipos de boletos y políticas

Puede usar cualquier boleto en cualquier tren CT Rail Shore Line East entre New Haven, CT y New Haven, CT, incluyendo las estaciones intermedias. MENSUAL Plus Bus: El servicio de autobuses de CT Rail Shore Line East y el servicio de autobuses de conexión de pasajeros intermedios de New Haven y 9 Town Transit. Equipajes: Los boletos de diez viajes se venden en los ventanillas de venta de boletos de Amtrak de Union Station de New Haven, Old Saybrook y New London y son válidos para uso no transferible del pasajero firmante y designado hasta por 180 días.

Animales de servicio y mascotas: los animales de servicio entrenados que ayudan a los pasajeros se permiten sin ninguna restricción. Accesibilidad: recomendamos a las personas con discapacidades que llamen por anticipado al número de información del directorio si necesitan asistencia. Declaración del Título VI: el Departamento de Transportación de Connecticut se compromete a dar servicios sin discriminación que garantice que no se excluya la participación de ninguna persona, sea la nieguen los beneficios ni sea sometida a discriminación cuando reciba los servicios debido a su raza, color o país de origen de acuerdo con la protección establecida en el Título VI de la Ley de derechos civiles de 1964 (Título VI). Para obtener más información visite ct.gov/dot o comuníquese con: Sefano Debra Goss, gerente, debragoss@ct.gov. Office of Contract Compliance, Connecticut Department of Transportation 2800 Berlin Turnpike, Newington, CT 06111.

Fares (Effective January 1, 2018)

Table with columns for destinations (Branford, Guilford, and Madison; Clinton, Westbrook, and Old Saybrook; Stratford, Milford, and West Haven) and fare amounts for different ticket types (One-Way, Senior/Disabled, Multi-Ride, Monthly, Monthly Plus, School Monthly).

Amtrak Trains Expanded Cross-Honoring of SLE Multi-Ride Tickets. Select Amtrak trains now honor valid CT Rail Shore Line East (SLE) Monthly, Weekly and Ten-Trip Multi-Ride tickets. SLE Multi-Ride tickets must be purchased prior to boarding Amtrak trains. Only SLE Old Saybrook and New London Multi-Ride tickets will be accepted on-board select Amtrak trains, Monday through Friday only (excluding holidays). SLE customers must present valid SLE Multi-Ride tickets to the Amtrak conductor each time they travel.

Recomendaciones

Bicicletas: se permiten bicicletas solo a bordo de los trenes de SLE que operan entre New Haven y New London (incluyendo todas las estaciones intermedias). Todos las bicicletas se deben guardar de manera segura y protegida para que permitan la salida de emergencia de los pasajeros. El ciclista debe permanecer cerca de su bicicleta y seguir las instrucciones del personal de los trenes. Los grupos de ciclismo deben comunicarse con 1-877-CTrides (1-877-287-4337) antes de viajar para asegurarse de que hay disponibilidad de espacio. Para viajar al oeste de New Haven consulte con Amtrak o MTA Metro-North Railroad para conocer sus políticas vigentes.

Información general. Horarios, tarifas, funcionamiento de los trenes, comentarios, accesibilidad para discapacitados/adultos mayores 1-877-CTrides (877-287-4337). TDD (dispositivos de comunicación para sordos)/TTY: (203) 785-8930. Llamadas fuera de Connecticut: (203) 777-7433. Objetos perdidos - Amtrak Baggage and Claims Dept.: (203) 777-6176. Correspondencia: Carl L. Jackson, Rail Administrator Bureau of Public Transportation, Connecticut Department of Transportation 4 Brewery Street, 4th Floor, New Haven, CT 06511.